



Online Scholarship and Grant Applications: Frequently Asked Questions and Troubleshooting

Online scholarship and grant applications are new process for the Community Foundation. If you believe there is a problem with the system, please contact Jenna Cuilla at jcuilla@cfgcr.org. Below are answers to common questions.

- **Why do I have to create an account to apply for a scholarship?**

The Foundation will use your account to communicate with you regarding your application status.

- **Does the Foundation use or sell my personal information?**

Absolutely not. The Foundation uses the information provided in the application to review your scholarship application and communicate with you regarding application status. If you are selected for a scholarship award, your information will be used to process your scholarship payments.

- **Why do I have to share my FAFSA form?**

Some of the scholarship opportunities are need-based. Foundation staff uses the expected family contribution to evaluate each student's need as it provides a more complete picture of the family's financial situation.

- **How are the applications reviewed?**

Each scholarship is reviewed by a selection committee that uses a rating form and discussion to evaluate each candidate. Based on the eligibility criteria described on the application form, a scoring rubric is developed. Committees use that form to guide their discussions and come to a consensus to select scholarship recipients.

- **I'm trying to apply for more than one scholarship and the link is redirecting me to "My Applications" page, not to the new eligibility quiz.**

This can happen if you have not logged out after beginning another application or if you are using the browser's "back" button.

- Log out of "My Applications" by clicking "exit" at the top of the screen.
- Close all windows to clear the cache.
- Get back to the main CFGCR scholarships page (www.cfgcr.org/scholarships.php) and click to begin a new application on the link for the individual opportunity. Do not try to log back in to the "My Applications" page using the link on the website.
- Log back in and begin the new eligibility quiz.

- **I answered the questions on the quiz and was not allowed access into the full application.**

This may be because you answered the questions incorrectly or are not eligible to apply for that scholarship. If you believe that you are eligible and are not able to access the application, please contact Jenna Cuilla at jcuilla@cfgcr.org.

